ALBA IULIA

'The Other Capital of Romania'

An URBACT local action plan in the framework of CityLogo project





SUMMARY

THE TEAM

CHAPTER 1: A GLIMPSE INTO THE FUTURE | ALBA IULIA'S BRAND VISION

CHAPTER 2: A LITTLE BIT OF HISTORY | THE CITY'S BACKGROUND IN CITY BRANDING

CHAPTER 3: FINDING OUR ARCHETYPAL POSITIONING | BRAND STRATEGY

CHAPTER 4: THE 7 KEY PILLARS OF GROWTH | WORKING LINES, SET OF INITIATIVES

- 4.1 TOURISM: A DIGITAL & DESIGN-CENTRIC APPROACH FOR ATTRACTING VISITORS
- 4.2 CONNECTING WITH LOCAL COMMUNITY: IMPLEMENTING DIRECT DEMOCRACY SYSTEMS
- 4.3 BECOMING ONE OF THE EDUCATION CAPITALS OF TRANSYLVANIA
- 4.4 STIMULATING LOCAL ECONOMY: STARTUP INCUBATOR & BRANDBUILDING TOOLS
- 4.5 SYMBOLIC ACTIONS: POSITIONING THE CITY AS AN ECUMENICAL CAPITAL
- 4.6 SYMBOLIC ACTION: LOBBY FOR AN 'ALTERNATIVE CAPITAL' (JURIDICAL CAPITAL)
- 4.7 SYMBOLIC ACTION: BRINGING THE NATIONAL DAY BACK TO ALBA IULIA

CHAPTER 5: STORYTELLING | COMM. STRATEGY, ACTIVITIES PLAN, CONTACT POINTS

CONCLUSIONS

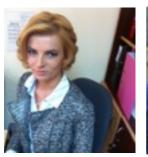
THETEAM

The collaborative model: stakeholders involved

STAKEHOLDERS / ULSG



Anca Dinica Chief Editor at `Unirea` Newspaper



Ancuta Tamas
Public Procurement
Expert



Andrei Dobra Blogger



Camelia Rosu Consultant



Crenguta Man Project Manager



Cristiana Fica PR resp, City Logo



Diana Roman PR resp. / Touristic info-spot



Gabriel Rustoiu
Director of the Museum



Hedviga Calin Chief Architect



Ioana Baba Technical Expert, City Logo



Larisa Dragolea
PhD Lecturer



Mihai Coser Mayor's Spokesman

STAKEHOLDERS / ULSG



Nicolaie Moldovan City Manager, Alba Iulia



Ovidiu Podaru Technical Expert, City Logo



Raul Tudorascu Local Counselor



Romulus Opriscan Photographer



Maria Seemann Public Manager, Alba Iulia



Adrian Docea Branding consultant, Heraldist Europe

CHAPTER I. A GLIMPSE INTO THE FUTURE

Alba Iulia's brand vision

WE WANT ALBA IULIA TO REMAIN THE LEADER IN CITY-BRANDING DEVELOPMENT IN ROMANIA

WE WANT ALBA IULIA'S BRANDING PROGRAM TO RESULT IN CLEAR STRATEGIC OBJECTIVES AND A CLEAR PLAN OF ACTIONS

WE WANT ALBA IULIA TO BECOME A CITY PEOPLE TALK ABOUT

WE WANT ALBA IULIA'S CITADEL TO ENTER THE TOP 10 PLACES TO VISIT ROMANIA

WE WANT ALBA IULIA'S BRAND-BUILDING PROGRAM TO RESULT IN ATTRACTING NEW TALENTS AND INVESTORS

CHAPTER 2. A LITTLE BIT OF HISTORY

The city's background in city branding

A MEDIUM-SIZED CITY WITH AN OUTSTANDING HISTORICAL HERITAGE

CHAPTER 2:A LITTLE BIT OF HISTORY | THE CITY'S BACKGROUND IN CITY BRANDING



Alba Iulia is a medium-sized Romanian city (61,000 inhabitants), a county capital in the heart of the historical region of Transylvania. It is one of the oldest settlements in Romania, which has had a strategic and/or symbolic relevance over the centuries: the largest military and economic centre during the Roman occupation in the then named Dacia Roman province; capital of Transylvania (1541–1690); and place of the crowning of Prince Ferdinand as King of Romania (1922).

This rich history has left Alba-Iulia with a high range historical heritage, among which the Alba Carolina Citadel stands as the jewel. Built between 1714 and 1739, it is considered to be the most representative Vauban bastion fortification in Transylvania. With 12-kilometer long walls, the fortress is formed of a central fort and seven bastions, with Baroque gates. In 2012, the citadel Alba Carolina was nominated to be "One of the 7 Wonders of Romania". It is also worth mentioning that Alba Iulia is the first City in Romania to be referred to in the World Heritage UNESCO Magazine. Over the last years, the municipality, with the support of the European Union (ERDF), there have been heavy investments (around 70 million euros) for the rehabilitation and valorization of what is nowadays the historical centre of the city, and the motor of local economy.

In its modern history, Alba Iulia has been a provincial town, enjoying limited economic opportunities. While it maintains a range of traditional industries (including a predominant porcelain industry, the largest from Romania, and other activities related to food processing, textile manufacturing or metalworking). Tourism has been the most relevant sector for the local economy.

The municipality develops a constant endeavour to enhance the city's touristic potential. In addition to the aforementioned rehabilitation, several events and leisure activities are meant to emphasize the potential of the city's historic and tourism heritage such as the daily "Changing the Guard" ceremony of the Citadel or the "Treasure of the Citadel" competition. It also has a year-long calendar of events, including music and theaters, a Museum Night, etc. With past years as a reference, these events usual gather a global audience of more than 5,000 people.

In parallel, the municipality's objective is to attract new economic activities. Available facilities at the peripheries of the city starts to be promoted, which recently has made possible an agreement between the municipality and a foreign company. In this perspective, the city's "I Decembrie 1918" University is a key city asset and it includes a community of foreign students.

A BRANDING INITIATIVE FOCUSED ON CULTURAL TOURISM

Regarding city-branding, Alba Iulia is both a modest newcomer and a recognized pioneer at national level. The Municipality launched in 2010 its first logo and related guide, as part of its strategy for tourism promotion.

The logo presents the shape of the citadel followed by the slogan "The other Capital" and by the message "Welcome to the largest Citadel in Romania". Recently, in the national written media, there was a great appreciation related to the city's brand, considered as the most inspired one in Romania. The story behind this brand made a significant contribution to this success: it was designed for free by an Alba Iulianative marketing professional, who is currently working for a multinational marketing firm, as a thankful gesture to the city where he was raised. The City Council decided to adopt the brand and to officially register it as the new logo of Alba Iulia Municipality.



CHAPTER 2:A LITTLE BIT OF HISTORY | THE CITY'S BACKGROUND IN CITY BRANDING

Since then, the Municipality has carried out a range of initiatives related with the enhancement of cultural tourism in the city. As one of the most relevant projects, the ERDF-funded "Respira Aerul Istoriei" project ("Breathe the air of the history") took place in 2011 as an integrated set of marketing and event activities, principally:

- Organization of the Festival of the Alba Carolina Citadel's Days.

 Creation of a series of promotional materials and tools: a data base with relevant touristic information, post cards, brochures, maps, merchandising items, a website (which along with a specific Facebook page makes up
- the Municipality's first step in on-line devlivery channels), some video promotion material. Participation at tourism national fairs and exhibitions.

It is also worth commenting the efforts of the Municipality regarding national and European networking and visibility, especially in the national and European panorama of historic towns. It established a network with 11 Romanian sister cities aimed at sharing good practices and improving the visibility of the city abroad. The Mayor of Alba Iulia is the President of the Association of Historic and Art Regions in Romania (ALZIAR) and also a Member in the Board of the European Associations of Historic Towns and Regions – Heritage Europe.

Another special action developed by Alba Iulia Municipality was the city's application to the European Commission's 2012 European Destinations of Excellence Contest (a programme designed to promote sustainable tourism development models across the European Union). This year, 2012, the Municipality was notified that it had been selected as the Romanian city in the "tourism and physical regeneration sites" category.

More recently, the Municipality signed an agreement with Razvan Pascu, a young entrepreneur, who won the title of "the best tourism blog of the year 2011" for promoting the Alba Carolina Citadel as a touristic product. His blog is well known now and it is enjoying a large number of visitors, while for the Municipality it represents an important step in promoting the tourism potential through innovative channels like social media.

As far as the participation of locals in citybranding, Alba Iulia offers two interesting successful initiatives:

• In 2009, the "Marea îmbrățișare de la Alba Iulia" project (The big hug from Alba Iulia) gathered 10,0000 to be the world record of

the biggest human hug.

• "The Great Appearance" is a innovative type of marketing event, which was planned by the local photographer Romulus Opriscan and the City Hall of Alba Iulia Municipality. It consisted in the greatest photo-image ever realized for the promotion of a city in Romania formed of 1,000 photos-portraits of the inhabitants of Alba Iulia. The giant image will be used in all the future campaigns organized by the local administration. An important number of citizens living in Alba Iulia Municipality had the chance to become part of the logo of the city.







As a city with a short experience in city-branding and a strong focus on tourism, the main challenge of Alba Iulia in the face of future developments (for which the CityLogo project represents a genuine opportunity) is to design an integrated city-branding strategy. This has two main implications for the city.

First, it will be necessary to extend the scope of city-branding and work to each specific target group, in a common framework, to be determined along with the city's strategic objectives. One important question is at what extend a branding strategy can serve the city's development strategy. In addition to visitors (the main target, as tourism is and will remain the principal economic sector for the development of the city), potential target groups may include firms and investors (for commercial development, residential and recreational developments) and locals.

An ambition of the Municipality is to become the European Capital of Culture in 2020, something that, if well-managed, can act as a catalyst for a collective effort in the shaping and promotion of the city's image. However, this cannot make up the only dimension of the city's vision. On the other hand, there is the challenge to involve all the relevant local stakeholders (NGOs, local authorities, enterprises) and the local residents, from the design of the branding strategy (including the assessment of the current situation, the collective building of the city's storytelling and the identification of delivery channels) to its delivery, in the perspective of the various target groups. To that end, the Municipality can build on a good record of past collaborations and public participation, and take advantage of the CityLogo project, as it will imply the establishment of a Local Support Group.



CHAPTER 2:A LITTLE BIT OF HISTORY | THE CITY'S BACKGROUND IN CITY BRANDING

A first identification of local stakeholders allows an assumption of a ULSG organized around the following categories of stakeholders:

- Public authorities: Municipality of Alba Iulia,
- Regional Development Agency.
 Business: Chamber of Commerce and Industry Alba Iulia, successful and emblematic local
- entrepreneurs. NGO sector.
- *University, as expert on marketing issues.*

- As for the tourism dimension of the future strategy, a range of gaps in relation with the current strategy have already been identified by the Municipality:
- Need to increase the international dimension, as the first years have proved results at national level mainly.
- Room for improving the impact of public events, in particular in the cultural field: professionalization and diversification of the events, attraction/design of national and international festivals (potential of the
- Vauban Fortress as a motive of city connections). Upgrade tourism promotion as far as distribution channels and events/missions are concerned.

Another problem which also needs to be solved is the lack of financial resources. The Municipality needs to identify the adequate solutions for city-branding without compromising the resources for other important domains. Increasing the employment rate is by far the main local issue, another motive to think of city-branding as an instrument to reach other policy objectives.

Strengths / contributions	Gaps / demands	main challenges / LAP
Rich historical heritage and cultural agenda. Expertise in cultural and tourism branding. Powerful logo&motto.	Lack of engagement of the private sector. Difficulties for linking tourism to wider economic development objectives.	Integrated city branding embracing a range of different groups. Dedicated platform for stakeholder involvement in the field of city promotion.
Sense of place. Great awareness of local population with the challenges and initiatives posed by the Municipality. Experiece in targeting locals. Member of the selective network "European Destinations of Excellence".		Upgrading strategies to the international level. Networking and alliances to create synergies and increavisibility.

CHAPTER 3. FINDING OUR ARCHETYPAL POSITIONING

Brand strategy

WEAREALBA IULIA

3. FINDING OUR ARCHETYPAL POSITIONING | BRAND STRATEGY

FROM TRANSYLVANIA

3. FINDING OUR ARCHETYPAL POSITIONING | BRAND STRATEGY Vilniús Isle of Man Minsk Leeds Hamburg Bialystok ODublin Liverpool Belarus Ireland oBremen Poland Berlin Amsterdam-Birmingham o **o**Warsaw Poznan Netherlands London Bristol Lublin Wroclaw Cologne Germany Belgium Prague Krakow Luxembourg Czech Republic Paris Slovakia Munich Vienna Budapest Zurich Austria Moldova Nantes Cluj-Napoca Graz Hungary Switzerland France Chisinau) Geneva Lyon Slovenia Roman a Milan Zagrèb Bay of Biscay Turin Croatia sucharest Bosnia and Herzegovina Toulouse Monaco Bilbao Italy Marseille o Bulgaria Kosovo Andorra Rome oPlovdiv Valladolid Zaragoza Macedonia (FYROM) Porto Barcelona Naples

Albania

Thessaloniki

Greece

Bursa

Madrid

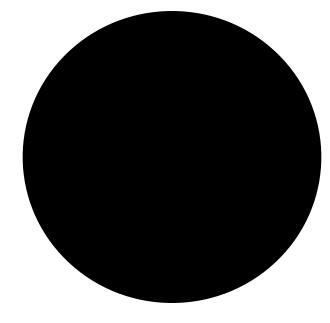
Spain

Portugal:

Palma de Mallorca



this is us



this is Bucharest

POP: 2.260.000

WE MIGHT BE SMALL BUT WE ROCK & ROLL

because a few years ago we built the first city brand in Romania We might not have much but we do have an awesome citadel, which used to be a ruin before the local administration attracted EU-funding and made it look like this >

3. FINDING OUR ARCHETYPAL POSITIONING | BRAND STRATEGY



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one thing was missing: a brand strategy that can boost tourism as well as attract talents & investments

Alba Iulia is an iconic place: Romanians call it 'the spiritual capital' of the nation and it has a centurieslong history as a political hub





It was the capital of the Roman Empire's province of Dacia

NIA

Caesariensis

ישר עשרוני בשרוני בשר

NUMIDIA



CYRENAICA

The Medieval capital of Transylvania



3. FINDING OUR ARCHETYPAL POSITIONING | BRAND STRATEGY



The capital of the first united kingdom of Transylvania, Moldavia & Wallachia

And the place where Romania was born as a modern state



it might not be the actual capital of Romania but it is for sure

'THE OTHER CAPITAL'

here's five reasons why 'the other capital'?

because Romanians because of its two because it is because this because we believe recognize it as 'the thousand years the capital of the spiritual capital' of political heritage United Romania is bold and it sticks more than it is today

Based on Jung's theory of archetypes, we have identified the archetype that is deeply connected with our identity

ALBA IULIA, THE OUTLAW DESIRE: REVOLUTION

GOAL: CHANGE STRATEGY: DISRUPT

GIFT: RADICAL IDEAS

WHY ALBA IULIA - THE OUTLAW

ALBA IULIA HAS ALWAYS DISRUPTED THE 'NATURAL' ORDER OF THINGS: BECAUSE ABOVE ALL, IT IS THE ICONIC SYMBOL ASSOCIATED WITH THE UNION OF ALL ROMANIANS. IF WE UNDERSTAND THAT FOR CENTURIES ROMANIA HAS BEEN COMPLETELY SURROUNDED BY ALMIGHTY EMPIRES (OTTOMAN, AUSTRO-HUNGARIAN, RUSSIAN), THE VERY EXISTENCE OF THIS COUNTRY AND THIS SYMBOL IS A REBELLION AGAINST THE SYSTEM.

WHY ALBA IULIA - THE OUTLAW

THE VERY ESSENCE OF THE CITY'S POSITIONING IS DISRUPTIVE: 'THE OTHER CAPITAL', PROBABLY THE MOST DARING POSITIONING POSSIBLE FOR A TOWN 30X SMALLER THAN THE ACTUAL CAPITAL.

THEREFORE ALL THE COMMUNICATION WE CREATE FOR THE CITY NEEDS TO BE DISRUPTIVE AND CHALLENGING.

NOT ONLY BECAUSE DISRUPTIVE COMMUNICATION IS MORE VISIBLE AND TENDS TO USE THE ADVERTISING BUDGET MORE EFFECTIVELY BUT BECAUSE IT IS IN THE VERY NATURE OF OUR CITY TO DARE TO BE MORE

AND BECAUSE THE CITADEL IS BY FAR OUR MOST VALUABLE ASSET, IT WAS CRUCIAL TO FIND A DARING TOURISTIC BRAND PROMISE

'The Other Capital' might be a strong positioning statement but in order to get on the touristic map we needed a more specific promise

Alba Iulia's promise used to be: "visit the most beautiful Vauban-style

citadel in Romania"

what's a 'Vauban'?



This guy!

18th century French military engineer known for his techniques of designing fortifications The weak point was not only that tourists don't know what a 'Vauban' is, but the lack of ownership for this promise, the next city can easily say:

'visit the best or largest or the most beautiful or impressive or representative whatever-style citadel'

every citadel can be 'the most something' if you narrow-down the focus

THE REVELATION

how large is our citadel compared to all other citadels in Romania?

Vauban-style or whatever-style

3. FINDING OUR ARCHETYPAL POSITIONING | BRAND STRATEGY



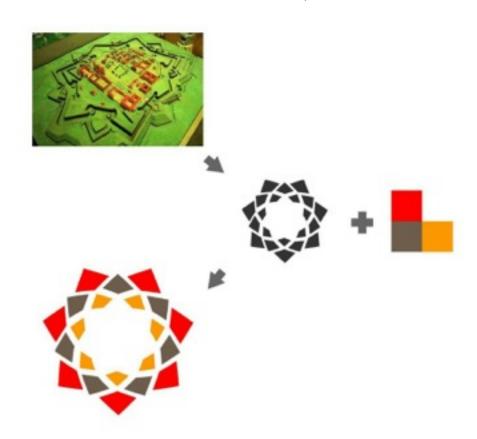
Visit The Largest Citadel In Romania

We've always been the largest citadel in Romania but it took us a couple of centuries to realize it

This was a promise big enough to build our touristic strategy on; and it was a promise that no other place in Romania could claim

Next step was to design a logo

that represents the citadel





a LBa



then apply our new ID everywhere

city hall locations events



soon on signage

or car fleet



At this stage, Alba Iulia had a clear archetypal brand positioning, a touristic promise and a brand identity. It was time to build a set of initiatives, according to City Logo's principles and learnings

CHAPTER 4. THE 7 KEY PILLARS OF GROWTH

Working lines, set of initiatives

CITADEL, BY FAR THE CRUCIAL ROLE IN THE CITY'S
DEVELOPMENT IS TO ATTRACT TOURISTS: THEREFORE 1/2 OF
ALL ACTIONS FOCUSED ON TOURISM

DUE TO THE MASSIVE INVESTMENTS IN RENOVATING THE

TOURISM: A DIGITAL & DESIGN-CENTRIC APPROACH FOR ATTRACTING VISITORS

TOURISM: A DIGITAL & DESIGN-CENTRIC APPROACH FOR ATTRACTING VISITORS

A) BRAND BOOK & GUIDELINES

B) TOURISTIC WEBSITE

C) VISITOR CENTER
D) THE MUSEUM

F) ANNUAL EVENTS: CREATIVES UNITED

G) FAMILY TOURISM

D) THE MUSEUM OF UNIFICATION

E) ANNUAL EVENTS: THE OTHER ROMANIA

A. BRAND BOOK & GUIDELINES

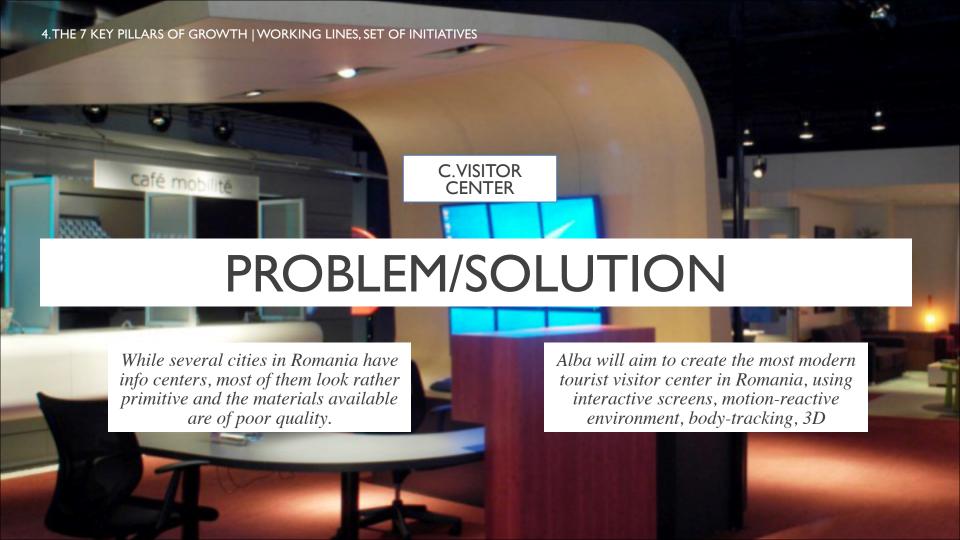
PROBLEM/SOLUTION

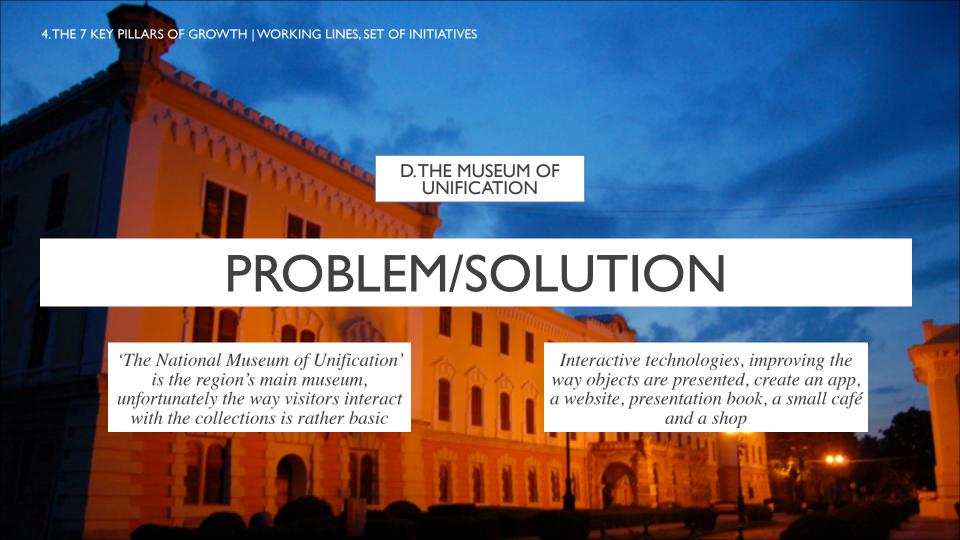
Alba Iulia is a pioneer in city branding in Romania. While the visual identity is solid, the city is lacking a brand manual that would set rigid rules for using the identity correctly. Creating a brand manual introducing the brand identity and the rules of applying it as well as presenting the brand strategy in a way all stakeholders can easily get it.



Travelers looking for interesting destinations in Romania will hardly find any coherent and well-structured information about Alba Iulia

Create the best touristic website in Romania, that will offer visitors an interactive, up-to-date, device-adapted, UX-centric experience





E.ANNUAL EVENTS:THE OTHER ROMANIA

PROBLEM/SOLUTION

Alba Iulia currently hosts an event for Romanian intelligentsia - Dilema Veche - but the concept doesn't appeal to a large audience Renamed 'The Other Romania', TED.com format (short interventions, wide range of subjects) while inviting interesting Romanians from home & abroad





CONNECTING WITH LOCAL COMMUNITY: IMPLEMENTING DIRECT DEMOCRACY SYSTEMS



BECOMING ONE OF THE EDUCATION CAPITALS OF TRANSYLVANIA



STIMULATING LOCAL ECONOMY: STARTUP INCUBATOR & BRANDBUILDING TOOLS

4.THE 7 KEY PILLARS OF GROWTH | WORKING LINES, SET OF INITIATIVES

STIMULATING LOCAL ECONOMY: STARTUP INCUBATOR & BRANDBUILDING TOOLS

A) STARTUP INCUBATOR

B) BRANDBUILDING TOOLS



B. BRANDBUILDING TOOLS

PROBLEM/SOLUTION

Small farms in the region don't have enough power and marketing knowledge to compete with large companies and sell in supermarkets 'Tara Alba' - a public-private initiative, a new brand that will reunite small producers from Alba region, offering professional marketing solutions





SYMBOLIC ACTIONS: POSITIONING THE CITY AS AN ECUMENICAL CAPITAL



SYMBOLIC ACTION: LOBBY FOR AN 'ALTERNATIVE CAPITAL' (JURIDICAL CAPITAL)





SYMBOLIC ACTION: BRINGING THE NATIONAL DAY BACK TO ALBA IULIA





MEDIUM-TERM IDEAS TO BE CONSIDERED AFTER THE 7 KEY PILLARS OF DEVELOPMENT HAVE BEEN ACTIVATED

Alba is a leader in city-branding in Romania but Transylvania, the region where our city is located still hasn't got an official brand Alba Iulia will create the regional brand of Transylvania, as well as offer assistance to other Transylvanian cities who want to establish their city brand

Alba has an amazing old center (The Citadel) but a rather non-impressive urban development, which doesn't stand out against other cities

For centuries Alba meant 'white' or 'the white city': therefore we will paint in white all buildings along the major boulevards of Alba Iulia

Alba Iulia is well connected by road and rail but locals always felt that the city deserves its own airport. The city is to small to build an airport The Sibiu International Airport is 40' away from Alba Iulia: we will have a daily bus shuttle that connects the city with the airport in Sibiu.

Alba Iulia: 63.000 inhabitants. Sebes-Alba, only a few km away, 27.000 inhabitants. Both cities are too small for some investors RMA (Alba Metropolitan Region - made of Alba Iulia, Sebes-Alba and adjacent villages) will create a +100.000 area which is more interesting for investors

CHAPTER 5. STORYTELLING

Communication strategy, activities plan, contact points

5. STORYTELLING | COMMUNICATION STRATEGY, ACTIVITIES PLAN, CONTACT POINTS

HOW WILL WE DELIVER THE KEY POSITIONING STATEMENT 'THE OTHER CAPITAL' AND THE KEY BRAND BENEFIT 'VISIT THE LARGEST CITADEL IN ROMANIA' IN THE SPIRIT OF THE 'OUTLAW' ARCHETYPE?

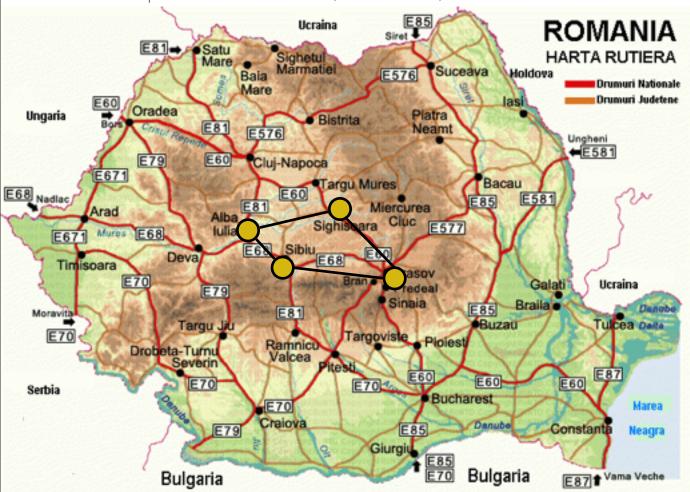
PROBLEM

Alba Iulia now has an amazing Citadel but the budget for promoting it is insufficient

SOLUTION

Instead of wasting huge budgets on ads in generic media that lacks proper targeting, Alba Iulia will use guerrilla advertising techniques in partnership with 'The Golden Triangle' of Romanian tourism (Sighisoara, Sibiu and Brasov).

5. STORYTELLING | COMMUNICATION STRATEGY, ACTIVITIES PLAN, CONTACT POINTS



Creating an extended closedcircuit of 4 key destinations where Alba Iulia fits right between Sighisoara & Sibiu.

We will intensively use unconventional outdoor advertising, as well as print & direct advertising in selected contact points of high touristic interest (hotels, airports, around key landmarks, museum, coffee shops & restaurant etc) in Sibiu, Sighisoara & Brasov.

TACTICAL APPROACH

We also count on getting a significant share of free media from the 3 key PR-generating pillars: 'ecumenical center', 'juridical capital' and 'national day'.

The other source of free PR is the key annual events of the city: 'the newly rebranded 'The Other Romania' festival, 'Creatives United' festival, as well as the other current festivals hosted by the city.

ALBA IULIA COMMUNICATION PLAN 2014-15

STANDARD OUTDOOR

UNCONVENTIONAL OUTDOOR

UNCONVENTIONAL ACTIVATIONS

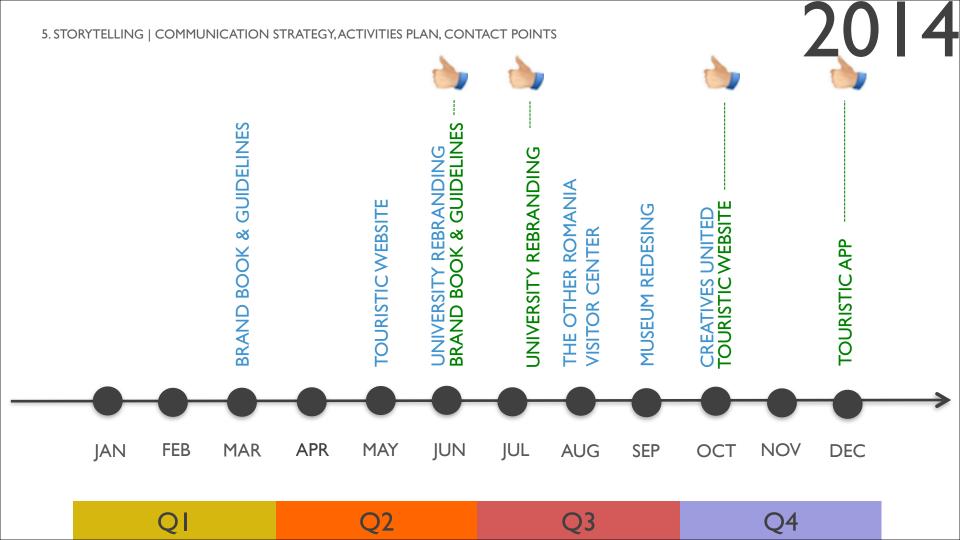
'THE OTHER ROMANIA', 'CREATIVES UNITED' AND OTHERS

PRINT & DM TARGETED ALBA IULIA'S THE 3 PR-GENERATING TO TRAVELERS OFFICIAL TOURISTIC PILLARS WEBSITE AND SOCIAL DETAILS IN CHAPT MEDIA HUB G THE ACTION PLAN

5. STORYTELLING | COMMUNICATION STRATEGY, ACTIVITIES PLAN, CONTACT POINTS

IN BLUE, AGREED STARTING POINT FOR EACH ACTIVITY,
THE MOMENT WHEN WE START PLANNING THE RESPECTIVE ACTIVITY

IN GREEN AND MARKED WITH 🍗 PLANNED DELIVERY DATE



FUNDING SCHEME

The 2014-2020 financial framework of EU, external grants, EEA Grants, governmental funds, sponsorship, public-private partnerships,

CONCLUSIONS

above all

what matters in brand development is to have a solid strategic foundation

WEAREALBA IULIA

WEARE 'THE OTHER CAPITAL'

WE HAVE 'THE LARGEST CITADEL'

AND WE HAVE A FUTURE

THANK YOU



Alba Iulia Municipality

ROMANIA, Alba County, Alba Iulia Municipality
5A Moţilor Av., Zip Code 510134
Tel.: +40.258.819.462



Adrian Docea

Founder / Strategy Director, Heraldist Europe CONTACT: adrian@heraldist.com
www.heraldist.com



